

**Rev. Samuel M. & Mary Clemons
5840 North Genematas Drive
Tucson, AZ 85704-5920**

Curtis Plumbing
4281 E Tennessee Street
Tucson, AZ 85714-2134

Dear Sirs:

Acting on a recommendation from a friend, we contacted your company to fix a plumbing problem at our residence. We had an idea that the problem was major and so we wanted a larger local firm to handle the matter.

It has taken over a week, but the problem has been completely repaired. This letter is written to commend your employees, Billie and Matt, and Gary who worked with them for a day. Billie and Matt correctly diagnosed the problem and immediately started to correct it. They uncovered a shoddy, defective installation from a prior remodeling job. In the course of the five days they were here, they completely reworked the system.

On Tuesday, Matt was working by himself chipping away the concrete in which the old pipes were encased. I looked out the window occasionally and each time he was hard at work. He only stopped briefly when I brought him a bottle of water. I can't think of a time when I have seen two people work as hard and as steady as Matt and Billie. In addition, their installation work was very neatly done.

To top it all off, when the job was finished, they completely filled in the trenches that were dug and returned the gravel covering to as good a condition as it was when they started. I'm truly impressed with your company. I asked for a number of cards from Billie so I can give them out to friends and family.

Thanks for a job well done!

Sincerely,

Rev. Samuel M. Clemons